

# Help is Here

*Support after someone  
may have died by suicide*

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This guide is dedicated to those grieving the death of someone they love.  
This guide was adapted from the "Help is at Hand" guide developed by Public Health  
England and the National Suicide Prevention Alliance.

This guide was developed with the memory of Vincent in mind.

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This guide has been designed to help you choose when and what sections are most appropriate for you. It is not intended as something you need to read through from cover to cover.

People in your life may also find it helpful to look through this guide so they can begin to try and understand a little of what you are going through and how to find the right help.

Some sections focus on how you may be feeling; others on what may be happening. At the back of this guide are some suggestions for other local sources of further support.

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## **A note about language**

We have used the expressions 'died by suicide' and 'taken their own life'. We chose these terms because they seem most readily accepted, but we recognize people will have their own preferred language.

There is no simple way to describe the differing relationships people may have had with the person who died ('loved one', 'relative or friend', 'someone close', 'someone important') so the expression 'person who died' has been used throughout. We acknowledge this may sound impersonal, but is not intended to devalue the relationship.

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# How People Grieve

Grief is as unique as you are. Each person will experience grief in their own way because everyone is different. Each person had their own relationship with the person who died, their own experience of other losses and differing levels of support available.

People have their own ways of expressing feelings. Some people may find it helpful to share their feelings and thoughts. Some may find it very hard to cry or put into words how or what they are feeling. However, experiencing this doesn't mean that they are not as distressed as someone who cannot stop crying.

You may find that people suggest how you should be feeling. It is important to remember that there are no set rules and there is no right or wrong way to be feeling. So listen to yourself first and foremost and find your own way.



## How are you feeling?

People often ask 'how are you feeling?' and it can be impossible to answer. When someone dies suddenly you can be left with an overwhelming mixture of feelings and thoughts. Here are some of the emotions that may be felt when someone you care about dies.

## Common Feelings

The emotions are listed alphabetically as there is no order or priority to how anyone may be feeling. This is not an exhaustive list.

Anger  
Defensiveness  
Depression and anxiety  
Despair  
Disbelief  
Fear  
Guilt  
Numbness  
Physical Reactions  
Questioning - 'why?' and 'what if?'

Rejection  
Relief  
Sadness  
Searching  
Sense of acceptance  
Shame  
Shock  
Stigma  
Suicidal thoughts



## What might help

- **Expressing your feelings and thoughts:**  
Finding ways to let out your feelings and having people around who will listen to you.
- **Making opportunities to remember:**  
This may mean talking about the person, looking at pictures, and videos of them, going to places that remind you of them, creating a box of physical memories (tickets, cards, etc.), writing a journal or blog about them, or doing activities you did together.
- **Developing 'rituals':**  
Having a way of marking their life, for example by visiting a special place, by creating a lasting memorial or by a simple act such as lighting a candle at the same time each week.
- **Participating in activities:**  
Continuing to do things you have previously enjoyed, such as sports, social events or music.
- **Putting your feelings on paper:**  
You may not feel ready to talk to anyone, but writing down your thoughts and feelings may help.
- **Looking after yourself:**  
Eating well and getting sufficient sleep.
- **Spending time outside:**  
Getting out of the house for a change of scene, connecting with nature or doing exercise.
- **Meeting, speaking with or reading the words of other's who have been bereaved:**  
You may find comfort in the words of the individual who has passed.
- **Developing an 'emotional first aid kit':**  
Collecting together some things that can help when you are feeling sad or mad or bad (a music playlist, your favorite chocolate, a ball to kick or pillow to punch).

## What might not help

- **Avoid talking about what has happened:**  
Although it may be difficult, talking to someone you can trust might be helpful.
- **Drinking more, taking drugs:**  
It can be tempting to try and dull the pain, but the short term oblivion doesn't take away the sadness and is likely to make you feel worse.
- **Hurrying to make big decisions:**  
It may be better to let some time pass before making major changes to your life.
- **Taking risks:**  
After someone close has died you may feel 'what's the point?' and take risks with your own health, for example by driving too fast. Try and talk to someone you trust if you think you are risking your safety or that of someone else.
- **Not seeking help:**  
You may feel you can't ask for help as you are worried it will make you seem weak, or that you shouldn't bother other people when they are grieving (such as members of your family), or when they are busy (such as your doctor), but how you are feeling is very important, and there are people who want to help. Section 7 includes details of support organizations.



## Letting people know

One of the first and hardest challenges you could face is letting others know what has happened; those may be family, friends, colleagues, or neighbors.

You are allowed to tell people when you are ready and share as much or as little as you are comfortable.

### Here are some things you could say:

[person's name] has died...

...I'll tell you more when I feel able to.

...It is too soon for us to talk about how they died.

...I don't want to say any more at the moment.

...It looks like they might have taken their own life.

...We cannot imagine what happened. The police think they may have taken their own life, but we don't know yet.

...We think it was intentional. We know they had thought about it before.



## People you may encounter

You may have already met with professionals from the police and the Medical Examiner's Office. It can be difficult to deal with their focus on finding out how the person died. Even if the cause seems obvious, they have to do their job thoroughly. For some people, this can feel intrusive and inappropriate but, hopefully, the professionals concerned will be kind and sensitive when carrying out their work.

## Police

The police need to make sure that no-one else was involved in the person's death. As a result, they will have to ask questions regarding how the person who has died was acting in the days and weeks before their death. You may have known the person had been struggling; or their death may have come as a complete shock.

They may ask you to help them confirm the person's identity, either by seeing them and confirming who has died, or by providing photographs. Occasionally, the police may need to take personal items away, but these will be returned. You might want to note down the name and contact number of the officer in case you have questions at a later time.

## Medical Examiner's Office

The Medical Examiner's office works to establish an accurate, legally-defensible cause and manner of death for all unnatural, unattended, and unexpected deaths that occur within Onondaga County and other contracted counties.

Manner of death is defined as: The fashion or circumstances that result in death, which are designated natural or unnatural.

When a death is investigated by the Medical Examiner's Office, they will contact the next of kin, where possible, within one working day of the death being reported, to explain why the death has been reported and what is likely to follow.

The investigation may take time. You could speak to the Medical Examiner's Office about how to make funeral arrangements and they will guide you through this process, as well as answer any other questions or concerns you may have



## Following a loved one's death

The following information is designed to give you some idea of what practical things are likely to take place in the days and weeks ahead. Depending on the circumstances surrounding the death there may also need to be some specific considerations.

### Postmortem Examination

Forensic pathology services include postmortem examinations, integration of investigative information, and interpretation of examination findings to establish and certify the cause and manner of death. The Medical Examiner (a medical doctor board-certified in forensic pathology) will decide the type and extent of the examination that is most appropriate.

### The initial investigation

As part of the initial investigation, the police and Medical Examiner's Office have to gather information about the person who has died. This might involve asking you and others who can help the investigation, such as family and friends, questions about how the person who died had been acting in the days before their death. You may also be asked questions about whether the person had any mental health problems. Your information may be written into a statement or deposition, and you are entitled to a copy of this document from law enforcement.

If the person who died left a note or message, the police or Medical Examiner's Office may need to take it away. If you ask, they may let you have a copy and you can also ask for the original to be returned after the inquest.



## Care of the deceased

While the initial investigation is happening, your loved one will stay with the caring and compassionate staff at the Medical Examiner's Office.

### Choosing to see the person after their death

No-one can make the decision for you about whether or not to see the person who has died; what is right for one person may not be right for another. Some people, with the best and kindest intentions may suggest that you don't view the body. They may say 'it's better to remember them as they were'. You may feel this is right for you or you may feel you will not be able to accept that they have died until you have seen them and said goodbye.

Funeral directors are experienced at supporting people who have been bereaved and will be able to talk to you about viewing the person who has died.

## Arranging a funeral

Even if the investigation has not yet been opened, you can talk to a funeral director to start planning what happens next.

Following the postmortem examination, the Medical Examiner's Office will release your loved one to a funeral home for burial or cremation as soon as possible.

The Medical Examiner's Office will also issue a Certification of Death. If the initial death certificate states, "Pending Further Studies", this means the Medical Examiner is awaiting laboratory test results; this interim certificate will not hold up funeral arrangements and you may proceed with your funeral plans.

Families low on income may receive some help to pay for the funeral; this Funeral Payment will only be paid after the funeral has been held and covers basic costs.



## Reaching a conclusion

Following the forensic investigation, in consideration of circumstances surrounding death, the postmortem examination findings, laboratory analysis, and review of available medical records, the Medical Examiner will make a final determination as to the cause and manner of death within a reasonable degree of medical certainty.

### Manner of Death:

- Natural
- Unnatural:
  - Suicide (when the Medical Examiner is sure that the person intended to take their own life)
  - Undetermined (classification used when the information pointing to one manner of death is no more compelling than one or more other manners of death in thorough consideration of all available information)
  - Accident (where the person died as a result of actions by themselves or others that went wrong or had unintended consequences)
  - Homicide (The killing of a person by another, regardless of intent)

## Child Fatality Review Team

When a child under 18 years dies, for whatever reason, a process is automatically started to assess what has happened. This is the responsibility of the Child Fatality Review Team. Their inquiry runs alongside the inquest, and it's mission is to protect other children and young people.



## Informing services

"If the Medical Examiner's Office issues a death certificate with a cause and manner of death that lists "Pending further studies", this will be all you need to begin informing services, like banks, insurance, companies, benefit offices.

## Life insurance

Some life insurance policies have a clause that makes the policy invalid if the person whose life was insured dies by suicide within a certain time after taking out the policy. The companies that issue the policies have trained staff who handle matters after someone has died.

## Bereavement benefits

You maybe entitled to bereavement benefits after someone has died. These differ depending on your relationship to the person who died, your altered responsibilities since they have died (for example, looking after children or grandchildren) and what other benefits you may be receiving already.



## Talk to someone now

If you want to talk to someone about how you are feeling, these organizations can help.

### *The Contact Hotline* **315-251-0600**

The Contact Hotline is a safe place to talk. It provides free, confidential, 24-hour support.

### *211 CNY* **211 or 1-844-245-1922** **[www.211cny.com](http://www.211cny.com)**

211 provides free help in locating important resources such as food, shelter, employment, or health care. It is available 24/7.

### *Suicide Prevention Center of New York* **[www.preventssuicideny.org](http://www.preventssuicideny.org)**

Provides a combined clinical and public health approach to suicide prevention implementation.

### *American Foundation for Suicide Prevention* **[www.afsp.org](http://www.afsp.org)**

An organization that gives those affected by suicide a nationwide community empowered by research, education and advocacy to take action against this leading cause of death.

### *The Trevor Project* **TrevorLifeline: 1-866-488-7386**

**Chat:**  
**<https://www.thetrevorproject.org/get-help-now/>**  
**Text START to 678-678**  
**[www.thetrevorproject.org](http://www.thetrevorproject.org)**

The Trevor Project is the leading national organization providing crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning (LGBTQ) young people under 25.



### *The JED Foundation*

[www.jedfoundation.org](http://www.jedfoundation.org)

Text "START" to 741-741

The Jed Foundation provides a public health approach to promoting mental health and preventing suicide in teens and young adults.

### *The National Suicide Prevention Lifeline*

1-800-273-TALK (8255)

Chat: [suicidepreventionlifeline.org/chat/](https://suicidepreventionlifeline.org/chat/)

Provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones.

### *Crisis Text Line*

Text HOME to 741741

Crisis Text Line is a free 24/7 service here for anyone in crisis. A live, trained Crisis Counselor receives the text and responds, all from our secure online platform.

### *Hope for the Bereaved*

<https://hopeforbereaved.com/>  
(315) 475-HOPE (4673)

HOPE for Bereaved understands that when someone close to you dies, it changes your life. Those suffering from grief need the support of others who share that experience.